

Custard Square Privacy Policy

Custard Square has created this privacy statement in order to demonstrate our firm commitment to privacy. This document discloses our information gathering and usage practices. For additional information about Custard Square, please review our [Terms of Use](#).

Use of your information

Custard Square **does not** sell or rent your personal information to third parties.

We release account and other personal information only when we believe release is appropriate for legal compliance and law enforcement (including to government agencies with statutory law enforcement responsibilities); to facilitate court proceedings; enforce or apply our terms and conditions; or protect the rights, property, or safety of Custard Square Limited, our users, or others. Government agencies with statutory roles enabling them to request data from us includes but is not restricted to Police, IRD and the Ministry Of Economic Development. Members can contact Custard Square to ask whether such information has been provided.

Email

It is the policy of Custard Square to send our members email they elect to receive, in addition to customary business communications (payment confirmations, etc.). Further, it is our policy to immediately remove any member from any mailing list upon the member's request. In addition, Custard Square will send newsletters and other communications to members. Newsletters will contain clear and obvious instructions for how the member can remove himself or herself from that mailing list.

We do use email as a means of receiving feedback from our members, and we encourage you to [contact us](#) with your questions or comments.

Emailing Tools

Custard Square provides facilities throughout the site to refer a friend to Custard Square. You may not use the email forwarding services that we offer to send spam or otherwise send content that would violate our privacy policy or Terms and Conditions. We do not permanently store, sell, or rent these email messages or the email addresses.

Membership Registration

Our site's registration form requires you to provide us contact information and may also require demographic information. We may use your contact information from the registration form to send you information about our company and promotional material from some of our affiliated partners. Your contact information is also used to contact you when necessary.

Control of Your Password

You are responsible for all actions taken with your user name, email address and password. Therefore we do not recommend that you disclose your Custard Square password to any third parties. If you choose to share your user name, email address and password or your information with third parties to provide you additional services, you are responsible for all actions taken with this information and therefore you should review that third party's privacy policy.

Credit Card Security

We work diligently to protect the security of your personal information, including credit card information.

We protect your credit card information during transmission by using the Secure Sockets Layer (SSL) protocol, which encrypts your information when transmitted over the Internet. Custard Square retains only partial card details. However they may be held by either UltimatePay (Playspan) ([review their Privacy Policy](#)) or PayPal ([review their Privacy Policy](#)) depending on which provider processes the transaction.

It is important for you to protect against unauthorized access to your password and to your computer. Ensure you logout when you have finished visiting Custard Square, especially if you access Custard Square from a shared computer.

Cookies

Cookies are small pieces of information that are stored in a browser-related file on your computer's hard drive when you use our Web site. We use cookies to improve the member experience. We also use them to deliver information and fresh content specific to your interests. Cookies are widely used on most major Web sites.

Custard Square mostly uses "session" cookies, which are removed from your computer once you leave Custard Square. These are used so our service can remember that you have logged in already and prevent you doing so more frequently. Session cookies expire and are deleted after 30 minutes of no activity on Custard Square.

Custard Square also uses persistent cookies to personalise the user experience, to help protect our members and to provide us with research information (such as how often members visit Custard Square each month). Persistent cookies allow us to track users on Custard Square and helps us identify users abusing the Custard Square service.

Other information we collect

We use additional information to do internal research on our users' demographics, interests, and behaviour to better understand and serve you and our community. This information may include the URL that you just came from (whether this URL is on our site or not), which URL you next go to (whether this URL is on our site or not), what browser you are using, and your IP address.

Users who login have their IP addresses recorded. This information will only be provided to legal authorities in cases of suspected fraud or for law enforcement purposes. This

information is stored securely and will not be provided to other members or non-authorised parties.

If you choose to post messages in our message areas or leave feedback for other users, we will collect that information you provide to us.

If you send us personal correspondence, such as emails or letters, or if other users or third parties send us correspondence about your activities or postings on the Site, we may collect such information into a file specific to you.

Membership Removal

If you wish to have your registration removed from our directory for any reason, you may send us an email requesting this.

Updates to our information practices

From time to time, we make changes to our information practices or alter the functionality of our Web site. We always update this statement accordingly, so we encourage you to periodically review this page for the latest information on privacy practices at Custard Square.

If you have any questions about our privacy policies or any other matter, please [contact us](#).